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SUPERCHUTE LTD.
8810 Elmslie Road
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February 24, 2015

Re: SNOW CHUTE USAGE & MAINTENANCE INSTRUCTIONS

Dear Madam/Sir,

Please ensure that the property manager and snow removal contractor are made aware of the following instructions:

1. A snow pile must not be allowed to accumulate on the ground or in the truck to the extent that it would begin to fill the chute from the bottom up. The chute is designed to convey snow – it is not a snow silo!
2. The discharge area below the chute must be cordoned off at all times to protect the public and workers from any falling ice, snow, or trash that could exit the chute or fall from the system steelwork.
3. Ensure that the 2 protective yellow plastic bollards are in place and in good condition in order to protect the davit steelwork from vehicular or tractor collisions.
4. Inspect all fasteners (thru-bolts, nuts and bolts, cotter pins or split rings on the davit chain shackles) yearly to ensure that no parts have loosened.
5. Replace damaged parts with original Superchute Factory parts.
6. Call the Superchute Factory in Montreal at 1-800-363-2488 for any questions or problem conditions.

Best regards,

A handwritten signature in black ink, appearing to read 'Benjamin Anson', with a long horizontal line extending to the right.

Benjamin Anson, MBA, B.Sc.

Vice President

ben@superchute.com